

WHAT IS SCS?	The Strategic Communications System (SCS) is a free service by which Federal Reserve Bank (FRB) supervision functions communicate Board of Governors supervisory guidance and other information in a timely manner to the financial institutions they
HOW DOES SCS WORK?	Individuals from supervised institutions create a profile on the SCS website (a secure website hosted by the FRB of St. Louis). Authorized FRB management request the SCS Support Center to send communications to any or all the contact types entered by registrants.
HOW IS SCS USED?	SCS is used primarily to distribute critical regulatory information needed by financial institutions within the scope of the FRB's supervision. Such regulatory information includes Supervision and Regulation letters, Consumer Affairs letters, and other supervisory guidance. SCS is also used to identify the appropriate point(s) of contact for its institutions and to confirm any additions or updates to existing contact details.
HOW IS CONTACT INFORMATION MAINTAINED?	Annual reviews of registrant contact data are conducted to ensure the accuracy of the contact information stored in the system. Regularly scheduled confirmation ensures the ongoing maintenance of comprehensive and current contact lists.
HOW DOES SCS DIFFER FROM OTHER SYSTEMS?	SCS is intended only for regulatory agency use. The contact information entered the system by registrants does NOT fulfill any legal annual/periodic reporting requirement, nor does it change the official contact information declared on recent annual/periodic reports.
HOW DO I? 	• Add a contact - have the new contact(s) register by visiting the SCS website at myescp.org and following the prompts on Login.gov to create their contact profile. ○ It is recommended an institution register at least two contacts for contingency purposes. • Delete a contact - please contact the SCS Support Center at strategic.communications@stls.frb.org or 855-727-5919. • To download the ECS mobile application, please scan the QR code to the left and follow
NEED ASSISTANCE?	If you have any questions, contact the SCS Support Center at strategic.communications@stls.frb.org or call 855-727-5919